

Appendix x

Baseline services provided by local authorities within the BID

The following information is based on information supplied by Cornwall Council October 2020.

Contents

Services provided by Cornwall Council:

- Street Cleansing
- Litter bin emptying and maintenance
- Street Washing
- Shelter Cleaning
- Bus Shelter Cleaning

Street Cleaning - Service Baseline

Responsible authority: Cornwall Council (through BIFFA)

Zone 1 (refer to map – streets marked in red)

These streets receive a daily cleanse by pedestrian sweepers.

Zone 2

Streets in Zone 2 are scheduled to be cleansed once every six weeks. If any of the Zone 2 locations fall below the cleansing standard in between the cleansing schedule the frequency can be increased when they are reported to the Council.

Litter Bin Emptying – Service Baseline

Responsible authority: **Cornwall Council (through BIFFA)**

Bins should not be in a state of overflow. As a guide the emptying service is scheduled on the following basis:

- Summer season - 2-3 empties each day in the town
- Winter season - once per day in the town.

(Note: not all bins within the BID area are the responsibility of Cornwall Council)

Street Washing – Service Baseline

Responsible authority: Cornwall Council (through BIFFA)

Streets

Cornwall Council will undertake a one-off deep cleanse prior to Easter and a weekly pressure wash for a 15-week period from June – September of the following streets:

- Precinct (twice weekly)
- Cheltenham Place
- Bank Street
- East Street
- Fore Street
- Beach Road / Platt
- Cliff Road
- Narrowcliff
- The Crescent
- Trenance Lake (bricked areas only)

Steps

Cornwall Council will undertake a one-off pressure wash prior to Easter on the following steps:

- South Fistral
- South Quay Hill to Harbour
- Tolcarne
- Skerryvore

Car Park

Cornwall Council will undertake a one-off deep cleanse prior to Easter and a fortnightly pressure wash for a 15-week period from June – September on the following car park:

- Beach Road Car Park

Shelter Washing – Service Baseline

Responsible authority: **Cornwall Council (through BIFFA)**

Cornwall Council will undertake a one-off deep cleanse prior to Easter and a fortnightly pressure wash for a 15-week period from June – September on the following shelters:

- Barrowfields Shelters
- Active Shelter
- Esplanade Road Shelters
- Headland Road Shelters
- Lane Bus Shelter

Cornwall Council will undertake a one-off deep cleanse prior to Easter and a weekly pressure wash for a 15-week period from June – September on the following shelters

- South Quay Hill Shelters
- Trenance Gardens Shelters

Bus Shelter Cleaning – Service Baseline

Responsible authority: Cornwall Council (maintained by Fernbank)

Advertising Shelters will be inspected/cleaned approx. every two weeks

- Treloggan Rd, Newquay Polwhele Road
- Porth Beach
- OPP Porth Beach
- Porth Four Turns The Lodge
- Herver Road, Newquay Shop Corner
- Bus Station, Manor Road
- Newquay Zoo Edgcumbe Avenue
- Bus Station, Manor Road

The following shelters are inspected every three months:

- Pentire Hotel, Pentire Avenue, Newquay
- Cliff Road - Great Western Hotel
- Narrowcliff - Tolcarne Beach
- Narrowcliff - Opp Kilbirnie Hotel
- Herver Road - Bosuen Road
- Herver Rd - opp Duchy Avenue
- Herver Road, Godolphin Stop Brook House
- Whitegate Shopping Centre
- Leader Road, St Columb Minor
- Dale Road Treloggan Road
- Trenchreek Road
- Tregurrian, Newquay
- Post Office East St, Newquay
- Newquay Zoo Edgcumbe Avenue
- Alexandra Court Porth Newquay
- Treloggan Road opp Dale Road
- Duchy Avenue on Herver Rd