



Business Improvement District

## MINUTES of Annual General Meeting

of Newquay BID Ltd held

on Wednesday 21st May 2025 at 18:00 in the Headland Hotel, Newquay.

Matters to note: BID's thanks to The Headland Hotel who provided the meeting room free of charge.

1.	<p>Welcome, introductions and apologies</p> <p><b>Attending:</b> Colin Paull - Paulines; Jenny Briant - Fistral Beach ; Shirley Williams - Newquay Museum (proxy); Sarah Martin, Crane &amp; Johnson; Joanne Leung, Crane &amp; Johnson; Clare Tyack - Cornish Makers; Simon Thompson - Fore Street Café; Jess Parkin – Johnny's Tobacconists; B Thompson and F McCormick – C Space, Newquay; G Bottone – Newquay Zoo; Kim Braithwaite – Rick Stein Fistral; K Harford -DN; D Weiss and C Weiss – Atlantic View Café; K Lawrence– Silver Breeze; B parker, S Bhatti and R Lambert - Whiskers Newquay.</p> <p><b>Board Directors:</b> Vervan Palmer, Andy Cole, Andy Hannan, Gill Moore, Jonathon Start, Dirk Parker.</p> <p><b>BID:</b> Mark Warren, Shirley Williams (NTT note taking support)</p> <p><b>Apologies:</b> J Garside</p> <p>The Board and the attendees introduced themselves.</p>
2.	Approval of the 2024 AGM Minutes – already circulated. Proposed JS, seconded by DP.
3.	Matters arising – None
4.	<p>Update on plans for BID in 2025/26 – Mark Warren read out his 2025 report on actions taken since the previous AGM and provided a list of projects being taken under each of the four BID themes – Copy attached.</p> <p>Highlights - over £100k in grant funding secured for town projects.</p> <ul style="list-style-type: none"><li>- Establish Love Newquay App</li><li>- Over 39000 visitors to Spooky Newquay</li><li>- Markets set up throughout the year now ongoing</li><li>- Newquay Security Rangers</li><li>- Newquay Safe Spaces</li><li>- Late night bus</li><li>- Shop front grant support</li><li>- Street art walking trail</li><li>- 2000 metres of bunting</li><li>- Loyalty card scheme</li></ul> <p>Question around footfall - BID and NTT are working on the numbers but currently have queries on the HUQ numbers transferred from Experience Newquay / CC system and do not want to release them until they have answers to the questions. A report will be issued as soon as possible to BID members.</p>

5.	<p>To receive the accounts for the year ending 31<sup>st</sup> March 2025 – already circulated.</p> <p><b>Questions</b> – Sarah Martin explained the numbers as the accounts now have some large restricted funding pots shown in the accounts that have never been there before. Such monies can only be spent on the relevant projects. ST asked about maintenance monies for the murals – BID hold additional funding from NTT and Exp Newquay for this (5 years). <b>Vote</b> – proposed by DP and seconded by JS. Passed by majority vote of those attending.</p>
6.	<p>Appointment of the accountants for the year ending 31<sup>st</sup> March 2026.</p> <p>VP asked that Crane and Johnston be considered for re-appointment. This was proposed by DP, seconded by JS with a majority vote from the room.</p>
7.	<p>Appointment of Board members; -</p> <p>All members standing down left the room whilst VP asked for consideration of re-appointment of DP, JS, GM (Category B), AC in Category D and AH to move from category A to B. All supported and agreed.</p>
8.	<p>Election of new Directors for whom nominations have been received and have been co-opted on to the Board during the last 12 months.</p> <p>Meeting agreed to appoint Jeff Garside – deputy manager at Sailors as a Category B Board member.</p> <p>VP asked that all consider becoming Board members - minimum commitment – 1 meeting every 6 weeks.</p>
9.	<p>Q and A.</p> <p>BID had received several questions around the Markets - a verbal and written response was given the questions (copy attached). It was noted that BID agreed that NO stalls would be set up in Bank Street in AUGUST and that July would be looked at in terms of footfall, room to move etc to revisit in the future but it is the 1<sup>st</sup> Saturday of the month so avoid the peak school holiday period. The total BID payers' monies used to finance the markets was £1757.56. It was noted that all shops could take a stall FOC should they wish to extend onto the street for the day. One concern was the number of spaces that the market people take up in the car parks that are close to town. It was also felt by some that Local people come into town for the market days when they would otherwise not have visited and this is a trend to encourage.</p> <p>Question around why some got away with not paying their levy? MW agreed this was frustrating and that the office was trying to secure payments ahead of CC legal action (which is expensive). MW assured the room that non payers did not receive the same level of service from the BID staff.</p> <p>Question about Graffiti and tramtracks – overflowing bins etc. The Tramtracks is a useful walkway but is not pushed by BID as it takes footfall away from the shops and there is limited scope to use commercially even for odd days because of access (especially emergency vehicles if lots of people there). Thoughts continue as to best use - meanwhile checks on appearance will continue and solutions sought to that problem.</p> <p>Question on legislation re buskers. 1 hour busking and then to move on and not return for 2 hours. No licence needed to busk or offer a service in town. Enforcement is lacking. Selling goods is different, this is not allowed and any one selling must keep moving which is a way of trying to get them to leave town! Newquay will have security rangers throughout the summer.</p>

	<p>Question - parking availability – can't afford to lose any parking. Cliff Road is set to lose 20 parking spaces. Business support and representation – BID support continues. Newly elected CC Councillors supportive of parking to remain. Noted GWR 30mins free then £12 charge!</p>
	<p>AOB</p> <p>Thanks to MW from round the room as Newquay BID now plays a key and expanding part within the town.</p> <p>VP thanked everyone for coming.</p> <p>The meeting was declared finished at 19.03</p>