



Business Improvement District

**MINUTES of Annual General Meeting
of Newquay BID Ltd held**

on Tuesday 19th May 2026 at 18:00 in the Headland Hotel, Newquay.

Matters to note: BID's thanks to The Headland Hotel who provided the meeting room free of charge.

1.	<p>Welcome, introductions and apologies</p> <p>Attending: Jason Parry, The Nici; Jo and Casper Levoson, The Island; D. Weiss, Atlantic View Café; L, Cameron, Fistral Beach Hotel+ Esplanade hotel; D Viljoen, The Atlantic Hotel; C.Paull Paulines Creamery ; Gabby Bottone, Kirsten Harford, DN; Will Gould, Robo</p> <p>Board Directors: Veryan Palmer, Jonathon Start, Andy Cole, Liana Davies, Gill Moore, Michael Honey-Thornhill, Sebastian Vann, Dirk Parker, Andy Hannan.</p> <p>BID: Mark Warren, Zoe Ball (assistant note taking support)</p> <p>Apologies: Jessie Jacobs, Sam Karkeek, Jess Parker.</p> <p>The Board introduced themselves.</p>
2.	<p>Approval of the 2025 AGM Minutes – already circulated. Proposed by JS and seconded by AC.</p>
3.	<p>Matters arising – There was a question around the HUQ data previously used to track footfall. BID explained that the data was inaccurate for a smaller town such as Newquay, as the system is generally used within larger cities and therefore was not suitable for the town. Due to concerns around reliability, BID no longer uses this data.</p>
4.	<p>Update on plans for BID in 2026/27–</p> <p>Mark Warren read out his 2026 report on actions taken since the previous AGM and discussed all projects BID are currently working on under each of the four BID themes. The Manager's Report can be found on the BID website.</p> <p>Highlights:</p> <ul style="list-style-type: none">• Marketing updates – branching out into influencer trips this year. Digital statistics are performing very strongly and can be found on the BID website. Love Newquay continues to grow in demand and has created a strong platform for the town.

	<ul style="list-style-type: none"> • Events – working closely with Boardmasters on a town centre event this year, alongside multiple projects with Newquay Town Council. Spooky Newquay continues to grow year on year. • Safer, Greener, Cleaner – strengthened Shopwatch groups, expanded the use of loan radios and body cams, supported graffiti projects and recently ran the mural doorway competition, whilst continuing to support the Rangers initiative. • Business Support and Representation – continuing to support businesses with queries relating to the Council, landlords, business rates and general representation, whilst continuing the campaign for free parking, lower parking charges and longer stay periods. <p>Question- around the Greggs sign at the entrance roundabout into Newquay near the Gannel. Concerns were raised that the sign is very large and considered an eyesore, with a suggestion that a sponsored mural by Greggs may be a better alternative. BID advised that the location is outside of the BID area and therefore outside of BID control, however discussions could potentially be explored as the idea of a sponsored mural was considered positive.</p>
5.	<p>To receive the accounts for the year ending 31st March 2026 – already circulated.</p> <p>Question from LC regarding whether there had been an increase in levy payers, including voluntary and BID businesses. Response – numbers remain broadly similar each year. BID confirmed that businesses who fail to pay receive court summons and are reminded regularly regarding outstanding payments. The few businesses that don't pay are not supported by BID and will be prosecuted with additional costs added. We have an increasing number of Voluntary levy paying businesses who see the good BID is doing in the town. It was confirmed that any business within the BID boundary with business rates less than £7500 based on the 2023 non domestic ratings list are exempt from paying. We are seeing a significant increase in interest from voluntary levy payers, including some larger businesses outside the geographical boundary. Vote – proposed by JS and seconded by GM.</p>
6.	<p>Appointment of the accountants for the year ending 31st March 2027.</p> <p>The meeting agreed to the appointment of the accountants for the year ending 31st March 2027.</p>
7.	<p>Appointment of Board members-</p> <p>Only member standing down was VP. VP left the room whilst MW asked for consideration of re-appointment. All supported and agreed.</p>
8.	<p>Election of new Directors for whom nominations have been received and have been co-opted on to the Board during the last 12 months.</p> <p>Meeting agreed to appoint JP, LD, SK, SV and MHT. Vote – all supported and agreed, proposed by DP and seconded by AC.</p>
9.	<p>Q and A.</p>

	No questions raised.
	<p>AOB</p> <p>Thanks were given to the BID team from around the room for all work completed throughout the year, alongside thanks to the Board Directors for giving up their time to support BID activity. Congratulations were also given to all businesses for their continued hard work.</p> <p>VP thanked everyone for coming. The meeting was declared finished at 19:00.</p>



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